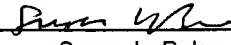


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Susan L. Baka

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: SHAH, ET AL.

APPLICATION No.: 09/858,260

FILED: MAY 15, 2001

FOR: CLIENT-SIDE PERFORMANCE
OPTIMIZATION SYSTEM FOR STREAMED
APPLICATIONS

EXAMINER: KENNY S. LIN

ART UNIT: 2154

CONF. No: 1711

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Sir:

Effective immediately, please direct all further communications in the above-identified patent application to the following address:

**Brian R. Coleman
Patent Attorney
Perkins Coie LLP
P. O. Box 2168
Menlo Park, CA 95026-2168**

Respectfully submitted,
Perkins Coie LLP



William F. Ahmann
Registration No. 39,145

Date: August 10, 2005

Correspondence Address:

Customer No. 22918
Perkins Coie LLP
P. O. Box 2168
Menlo Park, California 94026-2168